



Business Phone Systems

Panasonic



Innovative products for businesses that want to keep the competitive edge.

1St Call Business Solutions clearly understands the diverse telecommunications needs of companies small and large. These needs range from one phone to hundreds, needing voice mail, computer and application integration or integrated voice response systems. It's because of these diverse business telecommunication needs that 1St Call Business Solutions offers its large variety of products to serve businesses of every size.

With today's technology communicating with your customers has never been easier. Computer telephony integration, as well as unified messaging systems allowing access and control between all your communications equipment. One of 1St Call Business Solutions key business objectives is to be a leader of telecommunication innovation for companies of all sizes; this gives customers the ability to operate most profitably, while providing superior customer service.

1St Call Business Solutions telephony product offering is:

- **Business Phone Systems**
- **Auto-attendant & Voice Mail Systems**
- **Unified Messaging Systems**
(Voice mail and fax to email integration)
- **PC Based Phone Systems**
- **Internet Telephony and Voice Over IP Solutions**
- **Integrated Voice Response Systems**
- **Call Reporting Software**



Business Phone System Services

1St Call Business Solutions has experienced and certified technicians to analyze your needs to determine the most cost-effective telecommunications solution for your company.

1St Call Business Solutions installs, maintains and upgrades business telephone systems, voice mail and unified messaging systems. In addition, 1St Call Business Solutions develops, maintains, supports and installs Vertical Televantage, an award winning CTI (Computer Telephony Integration) product that allows computer and phone system integration.

Partial Client List

Reliant Stadium
 Texas Point of Sale
 National Interest Solutions
 American Express Fin. Sr's
 Complete Cardiac Care
 Family Care Pediatrics
 Houston Physicians Medical Assoc.
 Cameron Cooper
 City of Pearland
 Pearland ISD
 CrossCom National
 Clear Lake Family Physicians
 University of Houston
 Kmart
 Walmart
 CVS
 Texas Credit Union Services

- **We Service ALL Major Brands!!!**
- **Telecommunications Consulting**
- **Phone programming**
- **Automated attendant and voice mail setup & configuration**
- **Integrated voice response system setup**
- **Contact management integration**
- **Unified messaging systems setup**
- **ACD group setup**
- **Call routing consultation**
- **Customized advertisement messages on-hold**
- **Phone system maintenance contracts**
- **Computer and telephone integration**
- **Internet telephony and Voice over IP integration and setup**



1st Call
Business Solutions

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